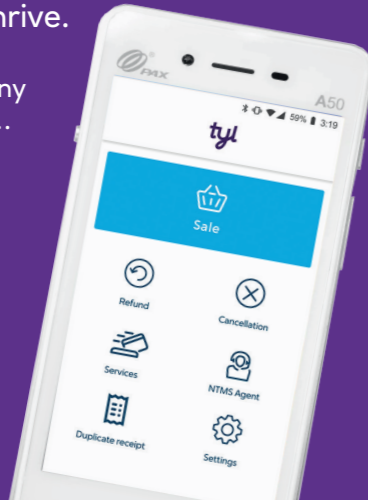


# Welcome to **Tyl**

Thanks for choosing us.

It means a lot and we can't wait to start helping your business thrive.

So, let's get cracking and get your shiny new PAX A50 device up and running...



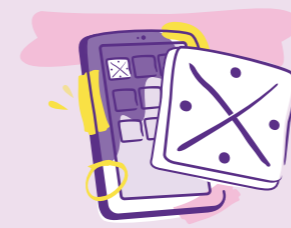
1

Turn on the device  
(it should be charged)



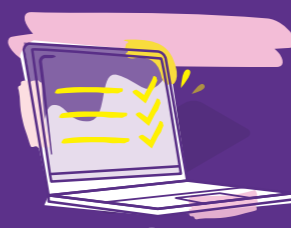
2

PAX will automatically connect to 4G, or you can connect to Wi-Fi in "Settings" (see step 4)



3

Open the Nexo app



4

Use the "Activation" code we emailed you as the password (keep the other codes safe)



5

That's it.  
Tap "Sale" to start taking payments



6

On your computer, log in to the Tyl portal, bookmark it and reset your password



End of day 1

Go to the Tyl portal to see your trading data.



Within 10 days

We'll email simple instructions about PCI (card security) compliance for you to follow

## What does it do?

Taking payments



Simply tap a payment card on the back of your device to take a contactless payment, or insert if Chip & PIN is required.

Cancellations



Easily cancel the last payment using your supervisor passcode.

Low power mode



The PAX A50 has the battery life to keep going all day. Be sure to use the low power mode when your device isn't needed, so it'll be ready to go when it is. Go to "Settings > Battery > Low Power Saver".

Refunds



Refund payments directly onto a card using your supervisor passcode.

Email receipts



After taking a payment, enter the customer's email address to send them a receipt (if they want one).

Need more help?



You'll find step-by-step guidance on how to use your card machine within the user guide.

## What else?

Check out our online tutorials on YouTube



[youtube.com/tylbynatwest](https://youtube.com/tylbynatwest)

Visit our customer support centre



[tylbynatwest.com/help-and-support](https://tylbynatwest.com/help-and-support)

## Want to chat?

Save our number in your phone or keep this card somewhere handy if you ever need to get in touch with us.

**0345 901 0001**

To make changes to your Tyl account, or to add products of services

**Monday - Friday**

9am - 5pm

Except on UK bank holidays

For anything else

**Monday - Saturday**

8am - midnight

**Sunday**

9am - 5pm

# Introducing the Tyl portal

This is the really clever bit...

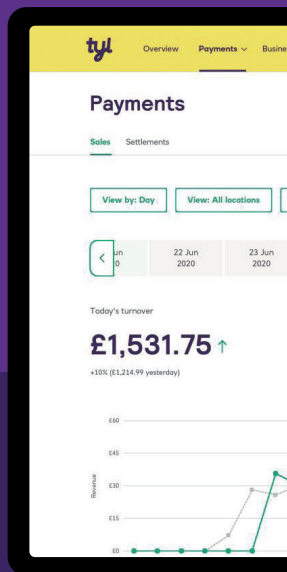
1. Track your sales and payments
2. See your smart business insights
3. View and download your invoices
4. Launch incentive programmes
5. Integrate with your accounting software

All for no extra cost

Log in at

**tylbynatwest.com**

(use the email and password you set up when you joined us)



# Tyl Giveback

At Tyl, every tap is more than a transaction

That's because for every card payment you take, we donate to charities and community projects around the country via our Giveback Community Fund, in partnership with Pennies.

Pennies!

Since Tyl's very first day, we've been adding to the fund and sharing it amongst some incredible charities. Search "Tyl Giveback" to see who the Tyl family has helped.

\* Pennies is a registered charity in England and Wales (charity no. 1122489)